

## NOTICES OF SUBSTANTIVE POLICY STATEMENTS

The Administrative Procedure Act requires the publication of substantive policy statements issued by agencies (A.R.S. § 41-1013(B)(14)). Substantive policy statements are written expressions which inform the general public of an agency's current approach to rule or regulation practice. Substantive policy statements are advisory only. A substantive policy statement does not include internal procedural documents that only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules made in accordance with the Arizona Administrative Procedure Act. If you believe that this substantive policy statement does impose additional requirements or penalties on regulated parties you may petition the agency under A.R.S. § 41-1033 for a review of the statement.

### NOTICE OF SUBSTANTIVE POLICY STATEMENT

#### STRUCTURAL PEST CONTROL COMMISSION

**1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**

Display and Use of Company Name on Service Vehicles (Regulatory Bulletin 2003-01)

**2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**

April 14, 2003

**3. Summary of the contents of the substantive policy statement:**

This Bulletin advises businesses of structural pest control licensed by the agency that the lettering required for identification of Company Name on Service Vehicles must be at least 2 inches in height for the principle portion of the company's name, and at least 1.5 inches in height for the balance of the company's name to comply with the requirements of A.A.C. R4-29-207.

**4. A statement as to whether the substantive policy statement is a new statement or a revision:**

This is a new statement.

**5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**

Name: Lisa Gervase, B.S., J.D. Executive Director

Address: Arizona Structural Pest Control Commission  
9535 E. Doubletree Ranch Road  
Scottsdale, AZ 85258

Telephone: (602) 255-3664

Fax: (602) 255-1281

**6. Information about where a person may obtain a copy of the substantive policy statement and the costs for obtaining the policy statement:**

Copies of the policy may be obtained from the internet at [www.sb.state.az.us](http://www.sb.state.az.us) or from the person listed in item #5 at no cost.