

NOTICES OF SUBSTANTIVE POLICY STATEMENTS

The Administrative Procedure Act requires the publication of substantive policy statements issued by agencies (A.R.S. § 41-1013(B)(14)). Substantive Policy Statements are written expressions which inform the general public of an agency's current approach to rule or regulation practice. Substantive policy statement does not include internal procedural documents which may only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties in accordance with A.R.S. Title 41.

NOTICE OF SUBSTANTIVE POLICY STATEMENT

DEPARTMENT OF INSURANCE

- 1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**
Information Privacy Issues; Correction of Bulletin 2001-11 (Regulatory Bulletin 2002-02)
- 2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**
February 25, 2002
- 3. Summary of the contents of the substantive policy statement:**
This bulletin revises information contained in Regulatory Bulletin 2001-11, regarding the Department's interpretation of the contents of the privacy notice required by A.R.S. § 20-2104.
- 4. A statement as to whether the substantive policy statement is a new statement or a revision:**
This is a new statement.
- 5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**
Name: Vista Thompson Brown
Address: Arizona Department of Insurance
2910 N. 44th St., Suite 210
Phoenix, AZ 85018
Telephone: (602) 912-8456
Fax: (602) 912-8452
- 6. Information about where a person may obtain a copy of the substantive policy statement:**
Copies of this policy may be obtained from the Internet at www.state.as.us/id or from the person listed in item #5 for 25 cents per page.

NOTICE OF AGENCY SUBSTANTIVE POLICY STATEMENT

DEPARTMENT OF INSURANCE

- 1. Subject of the substantive policy statement and the substantive policy statement number by which the policy statement is referenced:**
Property & Casualty Commercial Insurance Notices (Regulatory Bulletin 2002-03)
- 2. Date the substantive policy statement was issued and the effective date of the policy statement if different from the issuance date:**
March 15, 2002
- 3. Summary of the contents of the substantive policy statement:**
The purpose of this Bulletin is to clarify the prior notice requirements of Article 14, with regards to cancellation, nonrenewal and changes in premium or coverage of property and casualty commercial lines insurance.
- 4. A statement as to whether the substantive policy statement is a new statement or a revision:**
This is a new statement.
- 5. The name, address, and telephone number of the person to whom questions and comments about the substantive policy statement may be directed:**
Name: Vista Thompson Brown

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